WHAT'S IN THE BOX

MODEM PACKAGE CONTENTS
Note: The port layout on your modem may be slightly different.

Cable Modem   Modem Power Adapter   Ethernet Cable
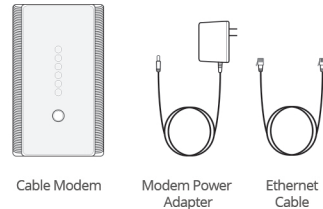
DIGITAL HOME PHONE KIT
(Bundle customers only)

ETHERNET   POWER   PHONE

Analog Telephone Adapter (ATA)   ATA Power Adapter   Ethernet Cable
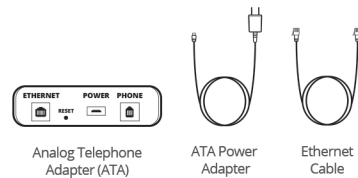
HOW TO CONNECT YOUR CABLE MODEM

After a Cable connection has been installed in your home by a technician, follow these instructions to connect your Cable Modem:

1 Connect the **Cable Modem** to the coaxial jack on the wall using the **Coaxial Cable** provided by the install technician.

2 Connect the **Cable Modem** to a power outlet using the **Modem Power Adapter** provided, and wait a few minutes. Please ensure that you use the correct power adapter.

3 To set up the modem, you will first need to connect via **Ethernet** or **WiFi**:

Connect via Ethernet: Connect the **Cable Modem** to a computer with an Ethernet port, using the **Ethernet Cable** provided with the modem. Open any web browser and you will automatically be directed to the configuration menu.

Connect using WiFi: Using any WiFi-enabled device such as a computer, cellphone, or tablet, connect to the WiFi network using the **Default WiFi network (WiFi network SSID)** and **Default Key** (Wi-Fi Pasword)**,** located on the back of the modem. If the configuration menu doesn't automatically pop up, enter **192.168.0.1** into the address bar of any web browser.

4 For initial setup, click "Let's Go" to test your connection. Enter your preferred SSID (name of your WiFi network) and password. The WiFi password will also serve as your password with the username "cusadmin" which you can use to manage your modem's settings. If you reset the modem, you will need to repeat **Step 3** again.

You're all set! You can access your WiFi network on any WiFi-enabled device using the SSID and password that you chose in Step 3.

BUNDLE CUSTOMERS ONLY

Only complete the following steps if you have an Internet & Home Phone Bundle. If you are an Internet-only customer, your setup is complete.

Please Note: VOIP 911 service is different than traditional telephone 911 services. Before dialing 911 make sure you know your address/location. 911 service will not be available if there is a power failure or service outage. For more information, please visit **worldline.ca/911.**

5 Connect the **ATA** to a Wireless Router using the **Ethernet Cable** provided.

6 Connect the **ATA** to your existing phone using a Phone Cable. **Note**: this is a cable not provided by Worldline.

7 Connect the **ATA** to a power outlet using the **ATA Power Adapter** provided. Please ensure that you use the correct power adapter.

8 The ATA will automatically download the proper configuration files. Please wait a few minutes for this step to complete. You're all done!
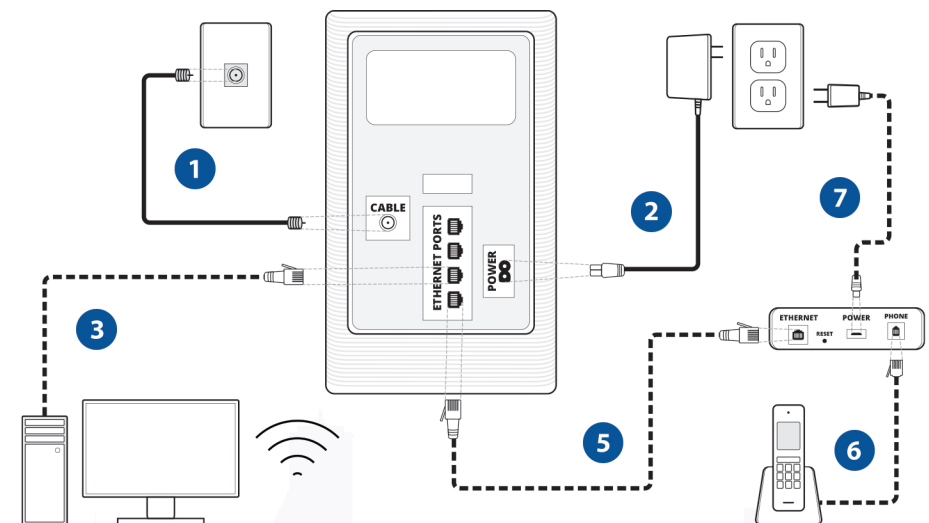
Note: Make sure the modem has been connected in the correct order. If you are still having trouble: Unplug the modem and wait 10 seconds. Reconnect the modem again starting at **Step 1**.