

HIGH SPEED DSL INTERNET QUICK START GUIDE

WHAT'S IN THE BOX

MODEM PACKAGE CONTENTS

Note: The port layout on your modem may be slightly different.

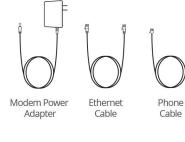


DSL Modem

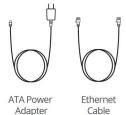




Analog Telephone Adapter (ATA)



Cable



HOW TO CONNECT YOUR DSL MODEM

After a DSL connection has been installed in your home by a technician, follow these instructions to connect your DSL Modem:

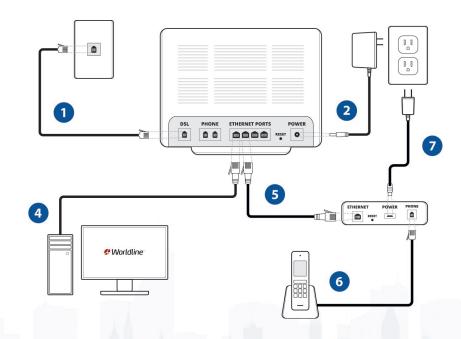
- Connect the **DSL Modem** to the active phone jack on the wall using the **Phone** Cable provided.
- Connect the DSL Modem to a power outlet using the Modem Power Adapter provided. If the device does not power on, look for a power button. Please ensure that you use the correct power adapter.
- Your modem will automatically download the proper configuration files. Please wait a few minutes for this step to complete. When complete, the online light on the modem will turn solid green and stay this way.
- Connect the **DSL Modem** to a computer with an Ethernet port, using the **Ethernet Cable** provided. If your modem has Wi-Fi capabilities, you can connect wirelessly using the login credentials included with your modem. To change the WiFi settings on your modem, please visit worldline.ca/resources for instructions.

BUNDLE CUSTOMERS ONLY

Only complete the following steps if you have an Internet & Home Phone Bundle. If you are an Internet-only customer, your setup is complete!

Please Note: VOIP 911 service is different than traditional telephone 911 services. Before dialing 911 make sure you know your address/location. 911 service will not be available if there is a power failure or service outage. For more information, please visit worldline.ca/911.

- Connect the ATA to the Modem using the Ethernet Cable provided.
- Connect the **ATA** to your existing phone using a Phone Cable. **Note**: this is a cable 6 not provided by Worldline.
- Connect the **ATA** to a power outlet using the **ATA Power Adapter** provided. Please ensure that you use the correct power adapter.
- The ATA will automatically download the proper configuration files. Please wait a few minutes for this step to complete. You're all done!



Note: Make sure the modem has been connected in the correct order. If you are still having trouble: Unplug the modem and wait 10 seconds. Reconnect the modem again starting at **Step 1**.