Worldline™
beyond telecom
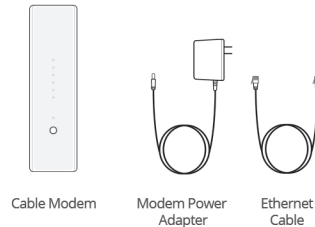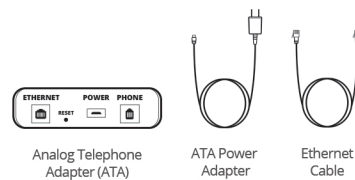
WHAT'S IN THE BOX

MODEM PACKAGE CONTENTS
Note: The port layout on your modem may be slightly different.

Cable Modem · Modem Power Adapter · Ethernet Cable

DIGITAL HOME PHONE KIT
(Bundle customers only)

Analog Telephone Adapter (ATA) · ATA Power Adapter · Ethernet Cable

HOW TO CONNECT YOUR CABLE MODEM

After a Cable connection has been installed in your home by a technician, follow these instructions to connect your Cable Modem:

1 Connect the **Cable Modem** to the coaxial jack on the wall using the **Coaxial Cable** provided by the install technician.

2 Connect the **Cable Modem** to a power outlet using the **Modem Power Adapter** provided, and wait a few minutes. Please ensure that you use the correct power adapter.

3 **Connect via Ethernet:** Connect the **Cable Modem** to a computer with an Ethernet port, using the **Ethernet Cable** provided with the modem.

Connect using WiFi: Using any WiFi-enabled device such as a computer, cellphone, or tablet, connect to the WiFi network using the **WiFi Network SSID** (WiFi name) and **Pre-shared Key** (Wi-Fi Pasword)**,** located on the bottom of the modem.

You are now connected to the modem and you can use the Internet.

4 **(Optional)** To configure your modem or change the WiFi name and password, first connect to the modem using one of the methods from Step 3. Open a web browser, and type **192.168.0.1** into the address bar. Type "**user**" in the username field. **Leave the password blank**. WiFi and Password settings can be found in the **Wireless** category, under **Radio**.

For more information about how to change your modem's settings, please visit **worldline.ca/resources** under **Technicolor 4234**

BUNDLE CUSTOMERS ONLY

Only complete the following steps if you have an Internet & Home Phone Bundle. If you are an Internet-only customer, your setup is complete.

Please Note: VOIP 911 service is different than traditional telephone 911 services. Before dialing 911 make sure you know your address/location. 911 service will not be available if there is a power failure or service outage. For more information, please visit **worldline.ca/911.**

5 Connect the **ATA** to a Wireless Router using the **Ethernet Cable** provided.

6 Connect the **ATA** to your existing phone using a Phone Cable. **Note**: this is a cable not provided by Worldline.

7 Connect the **ATA** to a power outlet using the **ATA Power Adapter** provided. Please ensure that you use the correct power adapter.

8 The ATA will automatically download the proper configuration files. Please wait a few minutes for this step to complete. You're all done!
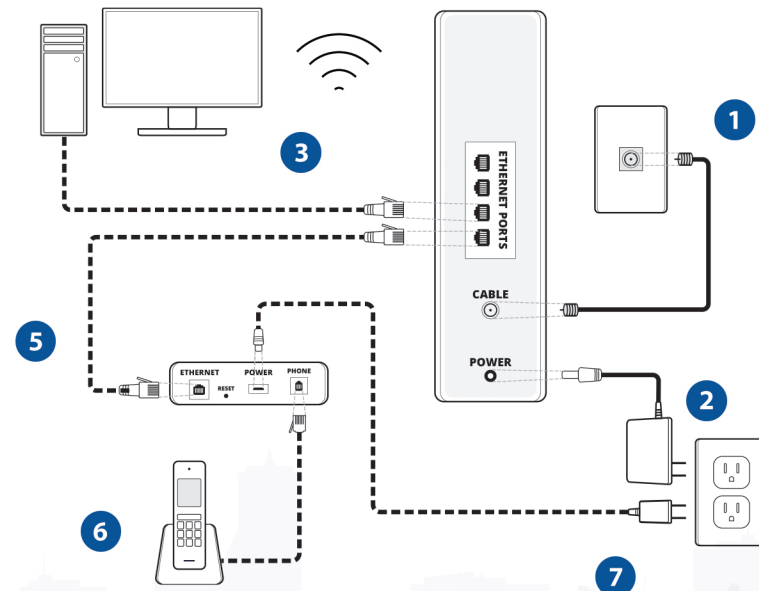
Note: Make sure the modem has been connected in the correct order. If you are still having trouble: Unplug the modem and wait 10 seconds. Reconnect the modem again starting at **Step 1**.

Note: If you are using a VPN to connect to the Internet using this modem, please visit worldline.ca/resources for more information